

Respina at a Glance



About Respina

As the greatest FCP-licensed operator in the field of dedicated bandwidth, Respina Networks & Beyond Co. has been providing internet services, also other communication services for over 18 years in more than 31 provinces of the country. Respina's portfolio of solutions includes a variety of communication services that are offered in global level to companies and organizations.

Respina Networks and Beyond was founded in 2002 with the aim of providing internet and computer networks services. With regards to the expansion of nation-wide activities, due to the FCP License achievement, Respina has been offering its service for the whole country from 2015.

Respina is proud of providing communication solutions and internet services for more than 5000 organizations and more than 40 fixed network operator companies. The rich experiences of Respina over the past years and its massive human capital (over 700 direct and indirect personnel) have led to the company's profound understanding of the needs of various small and large private and public industries and businesses, in addition customers satisfaction has been gained from over 60 different industries.

Technical support team of Respina with direct supervision of the quality assurance team, do 24-hour support for 7 days a week and try to track and resolve the problems to the highest standard as soon as possible. It is one of the reasons why Respina is known as the leader of the country's broadband market.



Services

Colocation Service

By providing advanced security, air conditioning, humidity control, emergency power supply and all the essentials, Respina enables companies and organizations to put their servers and equipment in the right place at the lowest cost to not worry about their servers.

Dedicated Internet Service

Respina offers dedicated bandwidth to organizations and companies that need Internet service with high speed, low latency, and desired quality. Respina with more than 460 pop sites is the greatest bandwidth provider which is available in the country which offers broadband bandwidth to organizations exclusively.

Organizational Fixed Phone (NEXFON)

Nexfon is the newest smart and integrated fixed-line phone solution in the country that facilitates organizational communication and reduces costs significantly. Nexfon is based on software features which are expandable and it's launched by using cloud infrastructure and powerful hardware.

Internet Service for Towers and Apartment Complexes

Internet services for towers and apartment complexes to provide an opportunity for quick and high-quality access to the services, free residents of these towers and complexes from the need to wait to get the services and from the regulations of the telecommunications centers, also It is an effective solution for tower and apartment complexes that have the structure of optical fiber lines.



Capabilities and Technical Facilities

- Layering operation center staff, based on a three-layer model for protecting the rights of subscribers
- Layering sales staff based on the three-layer model for consulting during the purchase process
- 24-hour monitoring and support through the network operations center
- Implementing ITIL V3 system for troubleshooting and problem management
- Allocating three geographically and parallel separate locations to create physical redundancy
- Provide a secure platform for data processing and transfer with 99.9% stability in the company's core data center
- Applying the most up-to-date and effective security solutions for preserving and protecting users' privacy by following the principles of the Onion Defense, and using the three-layer solutions, and hardware firewalls at the access and distribution layers
- Connection to the optical fiber infrastructure of Telecommunication Company of Tehran with the capacity of 100 Gbps
- Connection to the LCT center of the Telecommunication Infrastructure Company (TIC), by point to point communication with the capacity of 100 Gbps
- Point to point connection at the Imam Khomeini Center with a total capacity of 100 Gbps
- Communication with the VPLS networks of the TIC with a total capacity of 100 Gbps
- Connection to the SC centers of the TIC in all over the country
- Applying full redundancy at core and distribution network layers
- The highest number of BGP connections among internet service providers
- Membership at the RIPE company and obtaining the licenses for IP distribution from this company
- High-speed communication with data traffic centers of Infrastructure Communication Company (IXP)
- High-speed communication with the NIN service of the TIC
- Connect to the NIX country information exchange center



Honors and Awards



The Top Operator
Award, National Festival
of Communication



Iran's Technology Star
(The Prestige Star)



Quality and Efficiency
Award



Golden Award of
Customers' Satisfaction



International Award of
Creative Management A+



EBCL Entrepreneurs
Award for Successful
Iranian Business



The International Mark
for Service Quality
Assurance (SQA)



Iran's Technology Star



The TOPEX
Golden Award



The Customer
Delight Award



ISO 10004:2012



ISO 10002:2014



ISO 9001:2015

Some Customers of Respina



www.respina.net

Respina Networks & Beyond

FCP License Number: 18-94-100

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